

**Iowa E911 Communications Council Meeting
 May 28, 2008
 Wallace Building Auditorium
 Des Moines, IA**

Call to Order

Meeting was called to order by Chairperson Kirk Hundertmark at 2:00 p.m. A quorum was determined from the roll call as indicated below.

Roll Call

	<u>Representative</u>	<u>Attendance</u>
Iowa Association of Public Safety Communications Officers (APCO)	Doug Slagle	Excused
<u>Secretary</u> alternate	Sally Hall	Present
Iowa Chapter of the National Emergency Number Association (NENA)	Kirk Hundertmark	Present
<u>Chairperson</u> alternate	Brenda Vande Voorde	
Iowa State Sheriff's & Deputies Association (ISSDA)	Dean Kruger	Present
alternate	Paul Welch	
Iowa Chiefs of Police & Peace Officers Association (ICPPO)	Jack O'Donnell	Present
alternate	Sandy Morris	
Iowa Association of Professional Firefighters (IAPFF)	Mike S. Bryant	Present
<u>Vice-Chairperson</u>	Sandi J. Hutchcroft	Excused
Iowa Fireman's Association (IFA)	Tom Berger	
alternate	Bob Seivert	Present
Iowa Emergency Managers Association (IEMA)	Teresa Jackson	
alternate	Todd Misel	Excused
Iowa Department of Public Safety (IDPS)	Steven Ray	Present
alternate	Paul Andorf	Present
Iowa Emergency Medical Services Association (IEMSA)	Rob Dehnert	
alternate	Bill Hotchkiss	Present
Iowa Telephone Association <15,000	Pat Snyder	
alternate	Bob Hudson	Excused
Iowa Telephone Association >15,000	Natalie Stallman	Present
alternate	Paul Mason	Absent
Cellular Providers	Jason Fenton	
alternate	David Kaus	Excused
PCS Providers	Joe Sargent	
alternate	Warren Jenkins	Absent
Auditor of the State, Ex-Officio member		
Staff:		
Barbara Vos, E-911 Program Manager		Present
Kathy Karn, E-911 Program Planner		Present
Guests:		
Jill Randolph, Cedar County Sheriff's Office	Lena Penwright, Plant CML	
Scott Locker, Polk County Sheriff's Office		

Introductions

Barb Vos introduced Kathy Karn as the new E911 Program Planner. Paul Andorf was also introduced as the new representative for Iowa Emergency Medical Services Association.

Minutes

Motion by Bob Seivert, seconded by Bill Hotchkiss to approve the minutes of the March 19, 2008 meeting. All ayes. Passed.

Agenda

Motion by Bill Hotchkiss, seconded by Jack O'Donnell to approve the agenda. All ayes. Passed.

State of Iowa Administrator Reports – Barb Vos

Financial Report

The financial report presented reflected balances after April bills had been paid. Total funds available are \$3,773,962.75. Total Carryover PSAP Projects to date are \$1,228,352.64. The wireless carryover funds have been obligated to the following:

- Network Capacity Increase - \$200,000 – This is a one time expense. This is for PSAPs that have been identified as benefiting from adding an additional 911 wireless trunk. This is still on going.
- Interstate Interconnect (est.) - \$525,000 – This is a one time expense but there will be monthly reoccurring expenses. This is to interconnect Iowa PSAPs with PSAPs in neighboring states.
- Carryover PSAP Projects - \$1,228,352.64 – Projects approved, via the grant process, for PSAPs to access the Wireless Carryover Fund.

Wireless Grants for Iowa Counties – Barb reported that applications have slowed because what funds were available had been obligated for the current fiscal year. She anticipated an increase in applications in the next fiscal year. The available funds may not last very long as there are several projects with project deadlines during the next quarter (July – September). Since the March meeting 14 new projects have been approved from 13 counties.

Barb explained how the wireless funds are distributed as prescribed in Chapter 34A. There are currently 122 primary PSAPs in the State of Iowa.

Out of State Wireless 911 Calls

Barb Vos reported this project will be turned over to Kathy Karn. Iowa now has the capability to send and receive information with Nebraska and Minnesota.

Update on Iowa's New IP 911 Network Testing

The first round of testing has been completed. This was to determine if the equipment was operating correctly and transferring. There were a few challenges. They are now waiting for the XML bridge to be installed. It is being shipped from Positron. Once the bridge is installed they will proceed with the next two steps in testing. Barb anticipated that it would be this fall before other vendors would be able to test their equipment.

Report of Officers, Boards and Standing Committees

Technical Advisory

Natalie Stallman reported on a new device “Femto Cells” you plug into your wall and use your internal LAN (Local Area Network) to amplify cell phones and it integrates your IP network. Verizon and Sprint have starting working on this. Natalie did raise the question of how this will affect 911, because it can call 911. Femto Cells uses more of a license backbone so security wise it is a little better than Wi-Fi.

PSAP Guidelines for Taking Wireless 911 Calls

Chair Hundertmark had spoke with Committee Chair Sandy Morris about adding VoIP to the guidelines. They, along with Barb Vos, came to the conclusion that this should be a separate document.

Standards for Iowa PBX 911 & Private Switch/Automatic Location Identification (PS/ALI)

Chair Hundertmark reported that the committee is still waiting to see what NENA is going to do. Natalie Stallman stated there are no updates from NENA yet.

Standard Process for MSAG Change Notification

Chair Hundertmark contacted Committee Chair Michael Ramsey. Mike was going to forward all information to the committee members and hoped to have a report for the next meeting.

Wireless Accuracy Information

Chair Hundertmark contacted Committee Chair Dave Murray. Dave was not going to be able to attend this meeting and the committee has not met since the last council meeting. However there is a report in the May issue of the Public Safety Communications magazine on page 14. The courts have put the brakes on the PSAP level accuracy rule. Wireless accuracy is on hold for now.

Iowa Interoperability Governance Board

The RFP is out. There was no other information to share at this time.

Items for Discussion

None

Unfinished Business

None

New Business

Chair Hundertmark informed the board that he had received an email from Sandi Hutchcroft. Sandi had sent a letter of resignation to the Iowa Firefighters Association as their representative on the Iowa 911 Communications Council. Sandi has been on the council since its inception and will be so honored with a letter of recognition.

At 10:00 a.m. today representatives from the Minnesota ARMER Program (Allied Radio Matrix for Emergency Response) gave a presentation on the lessons learned as Minnesota worked on implementing their state-wide interoperable radio system. Minnesota is using 911 funds to pay for the state-wide interoperability. Bob Seivert felt that we should be very cautious and watchful of any changes in Iowa's funding stream. Minnesota's funding is not the same as Iowa's. Barb Vos stated that she has not heard anything about changes in the funding. The only way the funding could be changed is legislatively. She did state that there were several legislators and staff members at this presentation.

Chair Hundertmark received an inquiry from Fayette County – Brenda Vande Voorde – about the cost charged by telecos for changes. Brenda discussed this matter with Mary Miller and Sally Hall from Iowa County and felt that at this time she would not pursue it further.

Travel Request

Bob Seivert requested permission to travel to Kansas City for the APCO Conference & Expo on August 3-7, 2008. Bob will submit the necessary paperwork to Barb Vos.

Bob reported on the EMD Conference in Baltimore, MD. This is an international conference which brings a standard format to emergency medical dispatch as well as police and fire dispatch. In theory the same information is gathered in all counties.

Next Generation – everyone can tell you how they are going to access the PSAP via live video, text messaging, cell phones, personal safety devices, etc. but there is not any leadership or guidance that is telling the PSAPs what technology needs to be purchased so the PSAP can accept this information. Bob stated the people in the room were asking why the vendors aren't buying the equipment so the PSAPs can take the calls. When a vendor develops a new device that can call or access 911, the burden of infrastructure costs to receive the 911 emergency information should be placed upon the vendor instead of the PSAPs.

Natalie Stallman raised the issue of carriers reselling VoIP services and not being able to determine where these calls are coming from. If it is a 911 issue this hinders the process of determining where the call is coming from. Natalie felt this is one of the reason that NLTS/PBX issues have been put on hold with NENA. Daily there are different devices put out there that are very difficult to figure out. NENA needs to set standards to meet. Before a new device can go on the market it would have to meet these standards.

Business from the Floor / 911 Issues at PSAPs

None

Announcements

Fall APCO/NENA/911 Council will be October 28th & 29th. Discussion about NENA & 911 Council sharing one day. Jill Randolph will call Cara Sorrells and Judy Flores to confirm the dates.

There will not be a planning session in July. Motion by Mike Bryant, seconded by Bob Seivert to have the next 911 Council meeting on Thursday, July 17th in the western or southwestern portion of the state. All eyes. Passed. Barb Vos will schedule a site for the next meeting.

Adjournment

Meet was adjourned by Chair Hundertmark at 2:45 P.M.

Respectfully submitted,

Sally Hall