

# Iowa E911 Council

January 18, 2006

HLSEM Conference Room, Hoover State Office Building, Des Moines, Iowa

## Call to Order

Meeting called to order at 10:35 pm by council Chair Kirk Hundertmark. A quorum was determined from the roll call as indicated below.

## Roll Call

<u>Association</u>	<u>Representative</u>	<u>Attendance</u>
Iowa Association of Public Safety Comm. Officers (APCO)	Terry Martinson	P
Alternate	Sally Hall	P
Iowa Chapter of the National Emergency Number Assoc. (NENA)	Kirk Hundertmark	P
<b>Chairman</b>		
Iowa State Sheriff's & Deputies Association (ISSDA)	Dean Kruger	P
Alternate	Paul Welch	
Iowa Chiefs of Police & Peace Officers Association (ICPPO)	Jack O'Donnell	E
Iowa Association of Professional Firefighters (IAPFF)	Mike Bryant	P
<b>Vice-Chairman</b>		
Iowa Firemen's Association (IFA)	Sandi Hutchcroft	P
Alternate	Tom Berger	
Iowa Emergency Managers Association (IEMA)	Bob Seivert	P
Alternate	Deanna Bachman	P
Iowa Department of Public Safety (IDPS)	Todd Misel	E
Alternate	Mo Warford	P
Iowa Emergency Medical Services Association (IEMSA)	Dennis Bachman	P
Iowa Telephone Association<15,000	Bill Hotchkiss	E
Alternate	Pat Snyder	P
Iowa Telephone Association>15,000	Bob Hudson	P
Alternate	Jamie Carlund	P
Cellular Providers	Jason Fenton	P
Alternate	Kirk Page	
PCS Providers	David Kaus	P

P = Present E = Excused A = Absent

## Staff:

John Benson Iowa E-911 Program Manager  
Barb Vos Iowa E-911 Program Planner

## Guests:

Jill Randolph Cedar Co. 911  
Mary Miller Iowa Co.  
Danielle Moore Ramsey E-911  
Mike Ramsey Ramsey E-911  
Doug Slagle Marion Police Dept.  
Dave Duncan Iowa Telecommunications Assoc.  
Doug Hawn Greene Co. E-911  
Tom Heater Greene Co. Sheriff  
Larry Smith Frontier Communications  
Sandy Morris Des Moines PD  
Joni Holben SCI Req E-911  
Rob Koppert Cass Co. 911  
David Murray Keokuk PD  
Connie Hambly Story Co. 911

## Approval of Minutes

Motion/Dave Kaus Second/Sandi Hutchcroft to approve November 16, 2005 minutes, motion carried.

## Approve Agenda

Motion/Dennis Bachman Second/Bob Seivert to approve January 18, 2006 agenda, motion carried.

## Introductions/Welcome:

Attendee introductions. Welcome to Hoover Building. Change in location had to be made because IHP meeting at Post 1 conflicted and this location was available.

## Reports:

Technical Advisory – Bob Hudson

- Consumer electronics show had two items that were of interest or may impact 911.
  - 1) Automobiles that have sophisticated electronics and computer links to the point that videogames can be played using the steering wheel, pedals, and other controls.
  - 2) CEO of Vonage gave a speech indicating that they have hit 40% of their customers with 911 service and are turning more up every day. In addition he made a comment to the effect that 10 million people today do not have wireline service so why so much pressure on the IP industry. He also commented that most PSAPs are not compatible with new technologies.
- Dave Kaus commented on another new technology that is starting to appear in movie theaters where inexpensive electronic devices are used to jam wireless telephone calls. This may be a growing issue.
- Dave also added that Level III Communications recently took a survey on how many people recognize Voice Over Internet Protocol (VOIP) and found that 28-49% recognize it but many of them do NOT know what it is. In the same vein, Wi-Fi installations create a new outlet for VOIP – anywhere there is Wi-Fi there can be VOIP.

Phase II Implementation Deployment and Mapping– John Benson

- Current map is a legislative friendly version. Map reflects the level of capability that is available in the county. The White county and the six IDPS centers are the only ones without mapping at some level. Wireless surcharge money will pay to deploy mapping in those last PSAPs. By July 1, 2006 all PSAPs should have Phase II capability but the big issue will be the vendors ability to provide the data. Carriers either have or will receive the requests as all the PSAPs get capability.
- VOIP carriers are making many assertions about capability to plug into existing 911. They are 100% incorrect and it is primarily a cover story for the FCC. In reality it is a pretty simple matter for them to connect and their statement that the PSAPs cannot accept the information is wrong. It is the same format as the wireless.
- Approximately 400 VOIP carriers will be receiving notice to remit wireless surcharges in the next week or so. It will look like an order to a CLEC. The surcharges will go directly to the counties not the state since VOIP calls that might go through the wireless router will have no cost impact and will not figure into the call count. The carriers will need to identify the different county surcharges and distribute to the 99 different entities accordingly. There will not be large amounts of money initially and there is still some testing going on. He did not issue the orders till receipt of clarification from the AG's office, who didn't understand the technology, and the IA Utilities Board. The Utilities Board looked at it as a service provided and said to go ahead and float the request. Learned from the move when wireless was implemented. They are still going through a number of sources to identify all the providers, some are pretty small and almost anyone can provide VOIP service – one apartment complex has actually offered service to the tenants.

911 Financial Reports – John Benson

- Dollar figures reflect third quarter since the deadline is this week, in two days. This January the balance of the debt, \$261,000, will be paid off with the remaining balance from the \$500,000 directed back to the PSAPs. Second quarter PSAP payments will shift to 24% of funds available estimated, at \$700,000 going out to the PSAPs. A number of people have called to determine what the amount would be in order to establish their budget. Their office will help anyone that calls determine an estimate – THEY CANNOT GUARANTEE AN AMOUNT – that someone can use.
- The \$200,000 allocated to HLSEMA was, for the first time, entirely spent. With the additional accounting/audit requirements and other increases there will likely be a request to increase this amount to cover expenses. The increase will likely be enough to allow for future increases so they don't have to continually go back and adjust. This initial amount was the amount originally asked for when wireless was initiated and has lasted this long.

#### Database Standards – John Benson

- They are looking at the NENA standard and the impact adopting it will have, it may be by vendor. There are a number of details that need to be determined and communicated to everyone. Once the details are set they will come back to the Council and their member organizations. The goal is to get everyone to the table before going to the legislature. Proof of success will be when they send out the standards if everyone gets mad they must have hit it pretty close, nobody will be entirely happy. Something should be out prior to the next Council meeting.

#### By-Laws Changes/Secretary for the 911 Council – Sandy Hutchcroft

- The initial thought of the committee was that the current by-laws were loose enough to allow an alternate representative to function as secretary. On further review the committee decided to try and tighten up the language to reflect that the Council feels that the alternate representatives are indeed “members” of the council.

Question: What about the reimbursement for travel? Barb Vos noted that even though the alternates may be members according to the by-laws, under IA Code 34A only the thirteen members designated as primary can be paid out of the Council expense budget. Expanding on this issue would be that if the alternate that is secretary is allowed to request travel expenses then all alternates would be allowed. Determination was that the by-laws cannot be in conflict with 34A.

John Benson suggested that a better way may be to put language around the Secretary identifying that this position can be either a primary or alternate member and that the expenses of either person filling the position would be paid for as a Council expense. The committee will take this information and modify the duties rather than address the status of alternates.

#### **Items For Discussion**

Chair Hundertmark distributed a list of items to consider.

- Committee on brochures: Bob Seivert, Jamie Carlund, and John Benson. This list will be a start to putting information together in a brochure. The idea would be to have something available for the state fair since that has been an excellent place to reach a lot of people from all over the state. The entire Council is encouraged to submit suggestions, issues, or other items of interest or concern prior to the next meeting. It was also noted that the spring APCO/NENA conference in March would be another place to distribute the brochure.

#### **Unfinished Business**

- Newsletter did not go out because some articles were not submitted on time.
- Dennis Bachman has the weather notification mailbox up and running at 641-844-6254. Information about cancellation or postponement will be sent by 0600, by Chair.
- Council expenses for last year that were mentioned in November as being over budget were actually under. The money that was not spent did not roll over but was spent to cover other HLSEM expenses related to E-911 since those costs were over \$200,000. An example of one additional cost was the state fiscal office charging for each claim they process that was an estimated \$10,000 per year. Other increases are salaries, auditing fees, Council costs, and general business expense. The estimate that may be requested would be \$240,000 to \$250,000 and the Council would review it before any request.

#### **New Business**

- Mike Bryant requested clarification of the travel meeting days for the May, July, and September meetings outside of Des Moines. The May meeting will be the two day meeting and planning session but the actual days will need to be determined. Information and potential locations proposal will be available at the next meeting.
- John Benson provided information on the communications interoperability study work being done by Homeland Security. The LEATAC group has put together a proposal on governance that has gone to the governor. 911 issues are definitely important to include in this and that is why Dave Miller assigned him to the process. The funding issue is also a big reason because of the changes being made in the grant formula making it more competitive based on risk. A statewide plan must be in place to meet grant requirements and if this request can get implemented it may allow better opportunity to get grant money next year. LEATAC is proposing a 15 member interoperable communications board but what comes out of the legislature may be entirely different.

#### **Travel Requests:**

The travel review committee is Bob Seivert, Todd Misel, and Dean Krueger-who replaced Russ Jurgens. They have received two requests:

- 1) Sandy Hutchcroft wants to go to the ODC conference in February in Orlando, FL for an estimated cost of \$1,560.00
- 2) Bob Seivert wants to go to NENA conference in Pittsburg, PA for an estimated cost of \$2,185.00

Council questioned whether the state organizations (Iowa Firemen's Association and Iowa Emergency Manager's Association) would provide funding. The answer is no in both cases. The representatives will be required to report back to the Council and provide information in other arenas like the spring and fall conferences on what they learn.

Motion/Mike Bryant Second/Jamie Carlund to approve travel expense requests as submitted – Motion carried.

#### **Business from the Floor:**

PSAP issue discussions across the state still include discussions on regionalization. There will be a presentation soon on a consultant report for the Iowa City/Johnson county area. Some work is being done in Scott County and also in the Pottawatomie county/Omaha area.

#### **Announcements**

News reports are giving information on a 1-800-373-3411 number to get wireless telephone numbers free. The acronym for the number is 1-800 – FREE 411. Be aware that it does not have all the numbers and the company you are with may block the 1-800 number.

#### **Set Next Regular Meeting Date**

- March 15, 2006 at 10:00 am – Iowa State Patrol Post 1, Des Moines, Iowa.

#### **Adjourn**

Motion/Dave Kaus Second/Mike Bryant to adjourn. Motion carried. Adjourned at 11:52 am.

Respectfully submitted

Terry A. Martinson