



WHY JOIN NENA !!!

Add Your Voice to

“The Voice of 9-1-1”

NENA’s leadership team represents the diverse NENA membership, and collectively, the 9-1-1 industry. NENA is an organization dedicated to saving lives through the improvement of 9-1-1 services in North America, and beyond. We are dedicated to making a difference through our work and our collective 9-1-1 associations.

NENA brings...

Value to our *industry*

Value to our *members*

Value to our *organization*

Membership in NENA represents the ultimate way in which to increase your knowledge as a 9-1-1 industry professional. Scanning through the NENA Web Site will give you a glimpse of the many benefits we offer NENA members.

IOWA NENA SPRING CONFERENCE AGENDA

Wednesday - March 23, 2011
More Details Will Be Coming Soon!

8:00 Registration Begins

*Trey Forgety, Gov't. Affairs Director,
National NENA Office,
Arlington, VA*

*Kim Rigden, Kim Rigden & Associates
Psychology of a 911 Call*

*High Stress/Low Frequency
Calls: Doing it Right the First
Time...Every Time*

State of Iowa 911 Update

Update from ISICSB

4:00 Closing Thoughts

If you will be doing a direct bill for hotel charges you will need to set that up several weeks in advance by submitting a purchase order to the hotel.

Download a purchase order template at www.iowanena.org

Hotel fax number: 515-309-3019

Iowa Chapter of NENA REGISTRATION FORM Wednesday – March 23, 2011

**** NEW LOCATION ****

Holiday Inn Hotels & Suites

6075 Mills Civic Parkway
West Des Moines, IA 50266
(515) 309-3900 (800) 315-2621

Room Rates \$86.00 single or double.
Mention the Iowa NENA/APCO Conference
(Deadline: March 1, 2011)

Conference Cost is
\$50.00 for NENA Members
\$55.00 for non-members
(Lunch Included)

You may register online at:

www.iowanena.org

Attendee Information:

Name: _____

Agency: _____

Address: _____

City: _____

State: _____ ZIP: _____

E-mail: _____

**Make Checks out to:
Iowa Emergency Number Association**

Mail Registration and Payment to:

Connie Hambly

Iowa NENA Secretary

Story County E911

P.O. Box 102

Nevada, Iowa 50201

E-mail Chambly@storycounty.com