



Iowa NENA Fall Conference

Monday – November 7th

- 8:00 – 9:00** **Registration**
- 9:00 – 9:05** **Open Remarks**
Tom Ling, Acting Iowa NENA President
- 9:05 – 9:35** **National NENA Update**
Bob Currier, NENA North Central Regional President
- 9:35 – 9:45** **Break**
- 9:45 – 11:45** **PSAP Planning /Lessons learned from the Joplin Tornado**
April Tarrant and Kima Montgomery, Jasper County, MO Emergency Services
- 11:45 – 1:00** **Lunch (Provided as part of Registration)**
- 1:00 – 4:00** **IOWA System Update**
Iowa Department of Public Safety – ACT Team
- 4:00** **Thoughts for the Day?**

Tuesday – November 8th

- 8:00 – 9:00** **Registration**
- 9:00 – 9:45** **NENA Business Meeting**
- 9:45 – 10:15** **"Voice and Diction and VU....Oh My!!! "**
Rob Koppert
- 10:15 – 10:30** **Break**
- 10:30 – 10:45** **State of Iowa 9-1-1 Update**
- 10:45 – 11:45** **TCS Update**
Laurie Hickok and Danny McGinnis
- 11:45 – 1:00** **Lunch (Provided as part of Registration)**
- 1:00 – 3:00** **ISICB Workshop**
James Bogner
- 3:00 – 3:15** **Break**
- 3:15 – 4:00** **Round Table Issues - How Can Your Iowa NENA Help?**
Iowa NENA Executive Board
- 4:00** **Adjourn**

Did you Register for the IOWA APCO Meeting on November 9th? If not, it is not to late!

**** Subject to Change ****