



# 2<sup>nd</sup> Annual EISG Free Regional Training

November 17<sup>th</sup> – 18<sup>th</sup>, 2010

Wild Rose Hotel & Casino

777 Wild Rose Drive, Clinton

Toll Free Reservations: 1-800-457-9975

(mention the 911 training and present your government ID for a \$50 rate)

## Supervisor Summit Agenda 3:00 – 7:00 P.M. November 17<sup>th</sup>

3:00 How to Implement a 911 School Program – Mark Murphy

4:00 Next Generation 911 Texting – Judy Flores

5:15 34.A Changes in Legislation – State E911 Council

6:15 Topics from the Floor – Round Table Discussion

6:15 Eastern Iowa Lead Operators Meeting

## Telecommunicator Training Agenda 9:00 A.M. – 3:00 P.M. November 18<sup>th</sup>

9:00 National Weather Service for the Telecommunicator – Donna Dubberke

10:30 Morning break

10:45 Kansas City Mall Shooting – Laurie Wall, MO State Highway Patrol

11:30 Lunch – on your own

12:30 – Are you a Negaholic? – Laurie Wall, MO State Highway Patrol

1:15 All Stressed Up and No One to Choke! – Dawnda Pentlin, retired MO State Highway Patrol

2:00 Afternoon break

2:15 – Conclusion of All Stressed up and No One to Choke!

### EISG Registration Form

Name \_\_\_\_\_

Agency \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Days Attending \_\_\_\_\_

Send Registration Form to: EISG Free Training

c/o Cara Sorrells, Washington County

221 W. 2<sup>nd</sup> St., Washington IA 52353

Questions? 319-653-2107 / 1-800-TIPS-492

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